

THELMA & LOUISE

ANTWERP

Thank you for your order at Thelma & Louise Antwerp! We hope that you're happy with your new purchase.

If you have decided your purchase is not quite right, you can return your order within 14 days after the day of arrival.

HOW TO RETURN ITEMS:

1. Please fill out the enclosed return form and enclose it in the shipment. You can easily reuse the box the products were sent in for the return.
2. All goods must be returned unused with price tags and in original packaging.
3. Please return your package to:

Thelma & Louise Antwerp
Plantinkaai 5
2000 Antwerpen
Belgium

4. Please note that the package must be sent with distribution directly to the address above as we are not able to pick up your package at a parcel shop.
5. Once we have received the goods and accepted the return, we will transfer the amount to your account.
6. You will receive a full refund within 10 days. The amount will be refunded to the card used for the purchase.

Please note that we do not take responsibility for items lost in shipping back. For your own safety, we recommend you to keep the postage receipt with tracking number.

RETURN FORM

NAME

ORDER NO.

EMAIL

Return code	Quantity	Style reference	Style name	Colour	Size	RETURN	EXCHANGE TO SIZE
1	1	F013	Claire	001	36	X	

Fill in the code for returning:

1. Wrong item delivered
2. Faulty item
3. Too small
4. Too big
5. Quality not as expected
6. Fit not as expected
7. Ordered multiple sizes
8. Style not as online image
9. Delay in delivery, changed mind or other

If we by mistake have sent you a wrong or faulty item, please contact our customer service by e-mail (stock@thelmalouise.be). Remember to write your order number, the references of the articles and a description with pictures so that we can help you the best way possible.